

# KEVIN A. THOMPSON, CISA

199 Fortuna Drive ▪ Boston, MA 02111 ▪ 888-737-3963 ▪ info@norwoodconsulting.org

## BUSINESS ENTERPRISE ARCHITECT

**Harness Enterprise Architecture to Ensure Continuous Improvements and Integrated Solutions.**

Senior business and enterprise architect with extensive experience leading strategic technology framework development, capability mapping, and operating model development projects for Fortune 500 corporations. Successful background partnering with stakeholders to develop architecture frameworks that align strategy, processes, people, and technology with overall business objectives. In-depth experience establishing best practices and guidelines for selecting, developing, and implementing information systems within enterprise. Dedicated change agent constantly in search of faster and better ways of achieving reductions in development cycles and waste, and improved integration, cross-functionality, and standardization of processes and services. Proven expertise in:

- ❖ Enterprise and Business Architecture
- ❖ Business Process Engineering
- ❖ Strategic Planning
- ❖ IT Risk Governance
- ❖ High Performance Team Building
- ❖ Capability Mapping
- ❖ Information Systems Audits
- ❖ Organizational Design and Development

## EXPERIENCE

COVIDIEN, Boston, MA

2006 to Present

### Business Enterprise Architect

Provided business process engineering guidance to business analysts, business partners, and process improvement teams that aligned efforts through a strategic technology framework. Facilitated and directed strategy, design, and development of a company-wide Capability Map with conceptual business process landscape. Designed Reference Architecture, Solution Patterns, and standards for Business process and data model integration and reuse. Provided consulting and deployment skills for implementing Zachman Framework. Identified and drafted standards, best practices, training, and methodology to lead Global enterprise towards model-driven analysis. Planned and facilitated process redesign of current SDLC and IT operating model to support an Enterprise Architecture model. Worked closely with Enterprise Life Cycle (ELC) team to incorporate new processes into life cycle methodology.

### KEY ACCOMPLISHMENTS:

- Implemented Lean Six Sigma Green Belt project to identify, measure, and improve reuse. During six-month project, **development time decreased by 50% and achieved \$150K in documented savings.**
- Facilitated evolution of Enterprise Reference model and Enterprise Information Services model, including conducting process modeling sessions and aligning with data models and build out architecture views. Provided views to Portfolio owners for Portfolio Rationalization opportunities.
- Provided a stable framework for developing a business-driven strategic technology framework that aligned all IT initiatives and projects to business goals.
- Designed and built an evolving Organization that aligned Strategy to Results for the ongoing curation of Process and Information that aligned to Capability map.
- Loaded and maintained ITIL v2 & 3 model central repository for reuse and implementation.

AFFILIATED COMPUTER SERVICES (ASC), Dallas, TX

1994 to 2006

**Managing Consultant**

Led a five-year effort to deploy ASC Spark methodology within ASC and client organizations (including ten major Fortune 1000 corporations). Managed and implemented organizational change team and related programs and **achieved a budget increase of 200%, with a P&L growth of 29%**. Directed an organizational budget in excess of **\$2.5M**. Led information systems process assessment teams to identify current SEI/CMM level of organizational workgroups. Designed software process improvement plans and led workgroup teams to achieve higher level of maturity.

**PROJECTS:**

Business and IT Strategic Alignment (Feb 2001 - Jan 2006)

- Planned, staffed, and coordinated development of a major international telecommunications firm's IT Strategy and IT delivery plan. Led integration and alignment of IT Delivery Plan components: Process, Data, Application, and Technology sections. Facilitated IT Delivery Plan process framework (Operational Services Architecture) with team in alignment with business and IT objectives. Defined initial IT Delivery Plan process section format guidelines in alignment with a proven methodology (in this case, a Process Thread Performance Model and Program Activity Matrix).

Knowledge Services (Jan 1999 - June 2001)

- Deployed Corporate Knowledge Program, instantiating and coordinating knowledge teams in ASC operating units worldwide. Led operating group in identification and selection of business solutions to address specific business problems and provided program leadership for long-term implementation and deployment program, specifically development, tailoring, and execution of education and training.

Account Governance (Jan 1994 - Dec 1999)

- Developed standard Solution Management Processes to be deployed globally throughout a major international telecommunications firm, ensuring formulation, construction, and implementation of a solution to suit business needs and objectives. Assembled and led business, system, and technical experts in tailoring existing process and data models. Identified key process inputs and outputs and data models to support business requirements. Determined and anchored to an effective governance structure. Documented process and coordinated management and account approval.

**ADDITIONAL EXPERIENCE****Senior Risk Consultant**, DELOITTE & TOUCHE, Charlotte, NC**IT Audit Intern**, KPMG, Charlotte, NC**EDUCATION & TRAINING****Bachelors of Business Administration in Finance**, University of North Carolina, Charlotte, NC, 1990**Certified Information Systems Auditor (CISA)****Project Management Professional (PMP)****ITIL Foundations Certification****Lean Six Sigma, Green Belt****Project Management Institute**, *Member in Good Standing***Information Systems Audit and Control Association**, *Former Member***Software:** *ACL, Caseware, Casewise Corporate Modeler, Trous, SharePoint, Minitab, SAP, and MS Office suite.*